

Jeff Kindred

Operations lead who turns day-to-day operations into systems that run on their own. Brings a background in manufacturing, IT, and over a decade of UX design to small businesses and startups that need someone to own the whole problem.

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// experience

Brighton School · Technology Specialist Teacher Aug 2024 – Present

- > Teach technology and STEAM to K–8 students.
 - > Led summer camps in 2024 and 2026, up to 90 campers a week.
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PC Recycle · Store Manager Nov 2023 – Jun 2024

- > Ran the store and repair shop solo within weeks. Grew monthly revenue from about \$6,000 to a steady \$10,000; Google rating rose from 3.5 to 4.2.
 - > Cut a bench test that found zero defects in 100 runs, saving about a day per 100-laptop batch.
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NerdsToGo Everett · Franchise Owner Feb 2022 – Oct 2023

- > Opened faster than any franchisee before me; revenue passed \$10,000 a month.
 - > Wrote an ops manual that let the store run without me.
 - > Closed at day 364 when the model didn't fit, instead of borrowing more.
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Amazon Web Services · UX Designer Jan 2014 – Sep 2022

- > Designed and prototyped AWS service management consoles; ran design critiques.
- > Cut the design team's test account from \$5,000 to under \$100 a month with alerts and onboarding. Ran it from 10 users to 95, then handed it off.

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Deloitte Digital · Sr. UX Architect, native mobile 2012 – 2014

Ubermind · UX Designer, iOS and Android 2010 – 2012

Genie Industries · Associate Engineering Technician 2006 – 2008

Glacier Bay · Team Lead 2004 – 2006

Understand it. Fix it. **Leave it running.**